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## MANAGEMENT POLICY SUPPLIERS AND CUSTOMERS

**Objective:** Enforce our supplier and customer management approach. We believe that compliance with these governance standards is critical to maintaining a good reputation in the regions where we operate and ensures that we create value and are sustainable in the long term.

**Application:** For any natural or legal person involved with our operations in the execution of contracts or in the performance of any commercial type of transaction.

### Strategies:

1. To ensure non-participation in corruption, bribery, sanctions and extortion:

We consult the history of all our suppliers and clients to ensure we comply with anti-corruption laws.

We inform all of our vendors and customers of our policies that you must not make or allow facilitation payments when you perform work for or on our company's behalf.

We ensure that our suppliers and customers are not or have not been involved in non-compliance with the international trade laws and sanctions of the countries in which we operate.

2. To avoid non-compliance with Laws and regulations:

All our suppliers and clients must declare that they comply with all laws and regulations related to their business. This includes with the legal requirements of the country where we operate, and if the local law allows an activity, practice or regulation that is not allowed by our company requirements for suppliers, the supplier must exceed the legal requirements by adjusting them to ours.

3. To prevent Child Labor:

We ensure that we do not establish business relationships with suppliers or customers who hire children to work before completing their compulsory education (as determined by applicable local laws). Despite local requirements, the minimum age for entry into employment should not be less than 15 years.

4. To ensure Health and safety at work of all our suppliers and customers: To establish business relationships with our Suppliers and Customers, we ensure that they operate in the same way that our company operates:
- Safe and healthy work facilities and appropriate precautionary measures to protect employees from work-related hazards and anticipated hazards in the workplace;
  - Workers with regular and registered training in health and safety;
  - Clean and safe accommodation that meets the basic needs of workers (where the provision is applicable).